

Case Number	Date	Time	Participant	Role	Notes
38482113	09/05/2007	11:22:14 AM	Sylvia Miranda	LR	Phone Call In; COLLATERAL BASED REFERRAL; ; spoke with Mercedes Herrera ; verified SSN, home and business telephone numbers The customer stated that they could not afford their mortgage payment and was advised that we would transfer them to the Loan Resolution Dept. They were also given their phone number. Script ID: FMT1601
38482113	09/05/2007	11:17:04 AM	Reinaldo Peralta	cu	spoke with Mercedes Herrera; verified borrower's ssn, home and work telephone numbers;
38482113	09/05/2007	11:16:39 AM	Reinaldo Peralta	cu	Script ID: ASK-CRE  Phone Call In; *; ; spoke with Mercedes Herrera ; verified SSN, home and business telephone numbers; Per investor number 2522, can not assist them because of the investor/loan. Script ID: ADM1601
38482113	09/05/2007	11:16:26 AM	Reinaldo Peralta	cu	
38482113	08/24/2007	5:49:28 PM	Sylvia Miranda	cu	spoke with Mercedes Herrera; verified borrower's ssn, home and work telephone numbers;
38482113	08/24/2007	5:49:27 PM	Sylvia Miranda	cu	Phone Call In; Marketing Question- Chartered; ; spoke with Mercedes Herrera ; verified SSN, home and business telephone numbers; Offered customer the Advantage Care Plus marketing option. Script ID: ASK-CRE-YMRKT
38482113	08/24/2007	5:48:56 PM	Sylvia Miranda	cu	Phone Call In; *; ; Script ID: ASK-CRE-80 Phone Call In; Prepayment Penalty Inquiry; ; spoke with Mercedes Herrera ; verified SSN, home and business telephone numbers The customer inquired about the prepayment penalty and was advised: The Prepayment Penalty for this loan is based upon the mortgage Note and any Addendums or Riders to it. Ocwen is obligated to service your loan according to these documents.
38482113	08/24/2007	5:48:50 PM	Sylvia Miranda	cu	Script ID: POF0101
38482113	08/24/2007	5:37:12 PM	Background Processor		ISN RCK: 40762 RCD: 148523 ANI: 5102266394
38482113	08/24/2007	5:37:12 PM	Background Processor	IVR	CUSTOMER CONTACT VIA IVR  As of 08/14/2007 Past Due .00 Curr Due 818.68 Total Due 818.68 Requested By Auto-B Billing statement shipped by Allison on 08/16/2007 Borrower Has Mailed The Payment on 09/08/2007 Payment received from outsource file for \$818.68 Source UL - ul0814 and was forwarded to: Cashier queue, user-id: Cashier Account Reported To Credit Bureau (as of 07/31/07)LPI: 07/01/07 UPB: 86,259 Mthly Pmt: 819 Status: 11 [ Current ] Original Charge Off Amt: 0 Payment History[24 Mons]: 00000001000000BBBBBBBBBB
38482113	08/14/2007	4:48:05 PM	Background Processor	ENOT	
38482113	08/14/2007	4:48:03 PM	Background Processor	FYMT	
38482113	08/14/2007	3:33:12 PM	Blanca A Rivera	GC	
38482113	08/12/2007	1:33:41 AM	Background Processor	ENOT	Customer's payment is in the mail.
38482113	08/12/2007	1:33:40 AM	Background Processor	ENOT	Customer's payment is in the mail  As of 07/13/2007 Past Due .00 Curr Due 818.68 Total Due 818.68 Requested By Auto-B Billing statement shipped by Allison on 07/17/2007 Borrower Has Mailed The Payment on 08/11/2007 Payment received from outsource file for \$818.68 Source UL - ul0713 and was forwarded to: Cashier queue, user-id: Cashier Account Reported To Credit Bureau (as of 06/30/07)LPI: 06/01/07 UPB: 86,298 Mthly Pmt: 819 Status: 11 [ Current ] Original Charge Off Amt: 0 Payment History[24 Mons]: 00000001000000BBBBBBBBBB
38482113	07/13/2007	5:42:00 PM	Background Processor	ENOT	
38482113	07/13/2007	5:41:58 PM	Background Processor	FYMT	
38482113	07/13/2007	1:09:01 PM	Blanca A Rivera	GC	
38482113	06/25/2007	7:32:27 PM	Seema Gupta	CL	Skip Tracer Call out;; New Phone Number; new #510-794-4690 no answer Account Reported To Credit Bureau (as of 05/31/07)LPI: 05/01/07 UPB: 86,376 Mthly Pmt: 819 Status: 11 [ Current ] Original Charge Off Amt: 0 Payment History[24 Mons]: 0000001000000BBBBBBBBBB
38482113	06/22/2007	6:04:33 PM	Blanca A Rivera	GC	
38482113	06/18/2007	5:23:05 PM	Background Processor	ENOT	As of 06/18/2007 Past Due .00 Curr Due 818.68 Total Due 818.68 Requested By Auto-B Payment received from outsource file for \$859.61 Source UL - ul0618 and was forwarded to: Cashier queue, user-id: Cashier
38482113	06/18/2007	5:23:03 PM	Background Processor	FYMT	
38482113	06/16/2007	12:50:47 PM	Background Processor	ENOT	Customer's payment is in the mail.
38482113	06/16/2007	12:50:46 PM	Background Processor	ENOT	Customer's payment is in the mail Account Reported To Credit Bureau (as of 04/30/07)LPI: 04/01/07 UPB: 86,414 Mthly Pmt: 819 Status: 11 [ Current ] Original Charge Off Amt: 0 Payment History[24 Mons]: 000001000000BBBBBBBBBB
38482113	05/15/2007	7:35:38 PM	Blanca A Rivera	GC	
38482113	05/11/2007	4:59:07 PM	Background Processor	ENOT	As of 05/11/2007 Past Due .00 Curr Due 818.68 Total Due 818.68 Requested By Auto-B Billing statement shipped by Allison on 05/15/2007 Borrower Has Mailed The Payment on 06/15/2007 Payment received from outsource file for \$818.68 Source UL - ul0511 and was forwarded to: Cashier queue, user-id: Cashier
38482113	05/11/2007	4:59:05 PM	Background Processor	FYMT	
38482113	05/09/2007	12:58:41 PM	Background Processor	ENOT	Customer's payment is in the mail.
38482113	05/09/2007	12:58:38 PM	Background Processor	ENOT	Customer's payment is in the mail